

**LAVA COMPUTER MFG. INC.**

2 VULCAN STREET, TORONTO, ONTARIO M9W 1L2  
TEL: (416) 674-5942 FAX: (416) 674-8262  
www.lavalink.com

**WARRANTY RMA  
REQUEST FORM**

Date: \_\_\_\_\_

**PLEASE NOTE: No shipments will be accepted or processed without fax receipt of this document.**

<b>Company:</b>			
<b>Address:</b>			
<b>Tel:</b>	<b>Fax:</b>	<b>E-mail:</b>	
<b>Contact name:</b>			

Product	Quantity	Reason for Return

**SHIP TO ADDRESS:**

<b>LAVA COMPUTER MFG INC. 2 VULCAN STREET TORONTO, ONTARIO CANADA M9W 1L2</b>
<b>ATTN: RMA #</b>

- Please be specific—product must be accurately stated for Customs purposes.
- Shipments must be prepaid.
- All packages **MUST** be clearly addressed to the attention of the RMA number specified for that request.
- Write clearly on return package and customs form that this shipment is:  
"CANADIAN GOODS BEING RETURNED FOR WARRANTY REPAIR"
- When goods are received and verified in Toronto at the LAVA warehouse the items will be replaced and returned to your company with your next order/shipment.
- All product being returned for repair/replacement unless otherwise stated. Turnaround time is four to six weeks.
- Please contact the RMA Department at (tel) +416-674-5942 or (fax) + 416-674-8262 if you have any questions.