



LAVA COMPUTER MFG. INC.

2 VULCAN STREET, TORONTO, ONTARIO M9W 1L2
TEL: (416) 674-5942 FAX: (416) 674-8262
www.lavalink.com

**WARRANTY RMA
REQUEST FORM**

Date: _____

PLEASE NOTE: No shipments will be accepted or processed without fax receipt of this document.

Company:			
Address:			
Tel:	Fax:	E-mail:	
Contact name:			
EIN: (Federal tax number)			

Product	Quantity	Reason for Return

SHIP TO ADDRESS:

LAVA COMPUTER MFG INC. 60 Industrial Parkway Suite #629 Cheektowaga, New York USA 14227
ATTN: RMA #

- Please be specific—product must be accurately stated for Customs purposes.
- Shipments must be prepaid and agreed to by LAVA in advance.
- All packages **MUST** be clearly addressed, on the outside of the box, to the attention of the RMA number specified for that request.
- Write clearly on return package and customs form that this shipment is:
 "CANADIAN GOODS BEING RETURNED FOR WARRANTY REPAIR"
- When goods are received and verified in Toronto at the LAVA warehouse the items will be repaired/replaced and returned to your company with your next order/shipment.
- All product being returned for repair/replacement unless otherwise stated. Turnaround time is four to six weeks.
- Please contact the RMA Department at tel: (416) 674-5942 or fax: (416) 674-8262 if you have any questions.